

**Cuts and privatisation by central and local government in mental health, social care and public health** lead to lack of resources and shortage of beds, staff vacancies and fewer well qualified staff, raised eligibility criteria, more self-funding of services and rarely transport to those services

**Service user  
Carer**

**Registered Professionals** get more "brownie points" from closing cases, emphasise recovery and self-management, close cases if the person is not engaging, expect the person to take responsibility for referring themselves to other services, won't speak to carers and relatives without the express permission of the person concerned but do not seek this. This excludes people with long term mental difficulties and those with little money especially for mobile phones and the internet

**Managerialism by Leeds and York Partnership NHS Foundation Trust.** New models of care such as reduction in outpatients' clinics, community mental health teams covering a third of the city managed by Clinical Nurse Managers, closure of day hospitals, Intensive Community services, Single Point of Access